

## Quality Policy of Svarog LLP

The main objective of Quality Policy of the Company is to satisfy the Customers' needs, attract new potential Clients to network and develop their confidence, as well as to develop image of the Company as a reliable partner in execution of geodesic and cartographic works, and navigation and geodesic support for engineering survey.

### Objectives achievement principles:

- results of execution of geodesic and cartographic works, and navigation and geodesic support for engineering survey shall completely satisfy the customer's needs and meet their expectations;
- high quality shall be achieved only by improvement of the processes executed in the Company at all management levels;
- to select only those suppliers and subcontractors who completely meet the requirements to increase customers' satisfaction;
- management decisions shall be taken on the basis of timely, complete and reliable information about the processes in the Company;
- the Company shall keep the information secret obtained during the works;
- the Company shall execute its activity in strict correspondence with regulatory and statutory requirements of the RF.

### Implementation of the Policy:

- implementation and constant development of documented system of the management system of quality of the Company in accordance with the requirements of ISO 9001-2015;
- constant development of objectives in the sphere of quality in the Company at all directions of activity and in all departments, as well as monitoring results of work of departments when the objectives are achieved;
- longterm mutually beneficial relationship with customers, suppliers and subcontractors;
- increasing technical and technological level of the Company;
- personnel recruitment with the persons of high qualification and work experience;
- constant staff incentive with different economic and non-economic remunerations and awards;
- capturing new market segments including of complicated physical and geographic peculiarities.

### Management of the Company is obliged:

- to inform each employee of the Company about the Policy in the sphere of quality , principles and its implementations means;
- to provide with necessary resources and develop conditions for effective work of all departments and employees of the Company;
- to correspond with the reliable requirements;
- to improve results of quality management system constantly, realize policy and support its proper status.

**The Management is obliged to take all measures aimed at execution of all obligations and improvement of quality management system.**

Director



S.N. Duginov

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